

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, October 14, 2025
2:30 to 4:00 PM
VIA: Microsoft Teams

Invitees

Stephen Boley
Capt. Jason Britt
Brett Saunders
Stephanie Cabrera
Heather Cunningham
Scott Lunsford
Kimson Nobles
Sgt. Derek Joseph
TBD

Representing

FLHSMV
FLHSMV
FLHSMV
FLHSMV
FLHSMV
Florida Tax Collectors
Florida Tax Collectors
Law Enforcement
Law Enforcement

Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- MM Phase II Program Update
 - Financial Review
 - Phase II Implementation
- Q&A
- Adjourn

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, September 9, 2025
2:30 to 4:00 PM
VIA: Microsoft Teams

WELCOME AND INTRODUCTIONS

- The meeting was called to order at 2:30 p.m. Kristin Green began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members present included:

- Stephen Boley
 - Stephanie Cabrera
 - Heather Cunningham
 - Kimson Nobles
 - Scott Lunsford
 - Sgt. Derek Joseph
- Additional FLHSMV members included – Catherine Alvarez, Michael Anderson, Elise Batchelor, Laura Freeman, Kristin Green, Judy Johnson, Patricia Joseph, Judy Moats, Ann Naiman, Kelsey Parten, and Aundrea Powell.
 - Visitors included – Joe Welson from Accenture, Carl Ford with J Ford Consulting, Brevard County Tax Collector Lisa Cullen, and Addison Gould, Jonathan Tullis, Justin Jarvensivu, Leanne Boody, and Zeus Ronzan from Grant Street attended. Other visitors included Joshua Price.

REVIEW OF MEETING MINUTES

- Mike Anderson presented the meeting minutes from August 12, 2025. No corrections were identified. A motion to approve the minutes was accepted by the board members and the August 12, 2025, meeting minutes were approved.

FINANCIAL REVIEW

- Judy Moats presented a Phase II financial review. The Phase II budget for the 2025 – 2026 fiscal year is approximately \$1.8 million. Approximately \$56K was expended as of August 2025 with a 0% variance. She stated the RFQ for the Online Identity Verification Solution is currently under review.

PHASE II PROJECT UPDATE

- Joe Weldon presented an overview of the ORION Releases and ORION statewide rollout update:
 - Release 1 – Motor Vehicle Issuance Inquiry – October 2023 – Completed
 - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
 - Release 2 – ORION Pilot – April 2024 – Completed
 - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices

Office of Motorist Modernization

- Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – June 2024 – Completed
 - Celtic IFTA/IRP COTS Product and associated ORION updates
- Release 4 – ORION Statewide – April 2025 – March 2026 – In progress
 - All core MVI and Global functionality
- Release 5 – Motor Vehicle MyDMV Portal – Fall 2025
 - Motor vehicle functionality additions to MyDMV Portal
- Release 6 – Batch, Back-Office – April 2026 – Deferred
 - Remaining ORION back-office functionality and Phase II batch functionality
- He then presented a status update for the Phase II project teams. The ORION MVI team continued to work on Release 5 and bugs impacting production. The Portal/Fleet team continued to work on User Acceptance Testing (UAT) and vendor testing of the MV Renewal API and Bulk API. Both teams were trending behind on development which delayed the start of UAT.
 - Risks and issues impacting the teams included:
 - Staffing vacancies – 7 Developers, 6 SEU – SEU and OMM are in the process of filling all their open positions.
- **Release 4 – ORION Statewide Rollout – Critical Items:**
 - Third Party Cashier Testing Complete and MOU Updated
 - Testing with vendors who are part of statewide
 - All MOUS finalized
 - Finalize Statewide Rollout Schedule
 - Non-Convenience Renewal Offices schedule finalized
 - Working on Convenience Renewal Offices schedule
- **Release 5 – Portal/Fleet – Critical Items:**
 - Training
 - Focusing on creating a comprehensive online training resource for CSC and TC
 - MV Renewal API – included in Release 5 – Portal Release (Fall 2025)
 - Monthly meeting held August 22, next meeting is September 26
 - Development/Testing: Focusing on bugs from vendor testing
 - Vendor Testing Status: 8 vendors currently testing the new service
 - Bulk API – included in Release 5 – Portal Release (Fall 2025)
 - Monthly meeting held August 22, next meeting is September 26
 - Development/Testing: Completing internal testing
 - Vendor Testing Status: 2 vendors currently testing the new service

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- **Release 4 – ORION Statewide Roll-out Status as of September 1, 2025:**

	# of Agencies
Offices Completed August 2025	34
Offices Planned for September 2025	92

	Pilot	Initial	Remaining	CR Dependent	GHQ	Other	Total
Offices Completed	4	33	0	0	5	0	42
Offices Remaining	0	0	127	205	35	2	369
Total Offices	4	33	127	205	40	2	411

- Mr. Weldon presented an overview of the GoValidate timeline for Florida Smart Wallet.
 - Development Status
 - Registration Updates – *Completed*
 - Online Authentication – *Completed*
 - Unenroll Florida Smart Wallet – *Completed*
 - Insurance Updates – *Completed*
 - Extended Review – *Design In Progress*
 - Phase I User Acceptance Testing – *In Progress*

ORGANIZATIONAL CHANGE MANAGEMENT UPDATE

- Elise Batchelor stated in support of Phase II, the Organizational Change Management (OCM) team will:
 - Hold Change Champion Network Connects with 186 Change Champions
 - Next CCNC: September 17
 - Assist with statewide Go-Live preparations:
 - Go-Live checklists, readiness calls, and office installs
 - Facilitate Knowledge Transfer (KT) meetings and activities:
 - Couchbase KT for Portal Phase II developers completed on September 4
 - Florida Smart Wallet/ID
 - GoValidate and FLHSMV continue with development and testing
 - Working on in-app content approval
 - Vendor has begun the DTS (Digital Trust Service) application process
 - OEM Wallet MOAs (Memorandum of Agreement) in review
 - Next in-person with vendor (demo for Florida CIO): September 17

Q&A

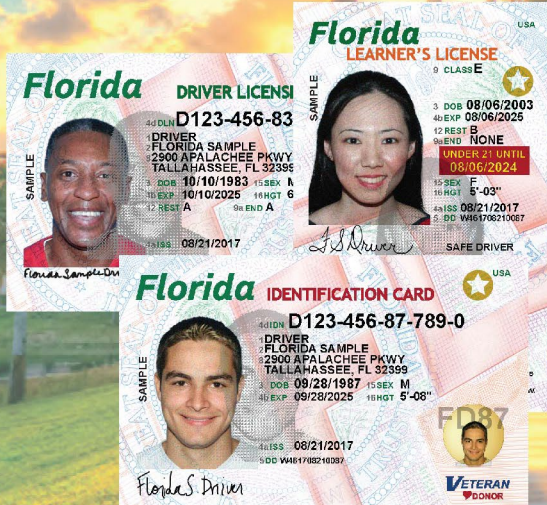
- There were no questions or concerns from members present.

ADJOURNMENT

- Ms. Green adjourned the meeting at approximately 2:45 p.m.
- The next Advisory Board Phase II Meeting is scheduled for October 14, 2025.

Note: The below handouts were consolidated in a meeting packet and emailed to members:

MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (8/12/25)	4 Pages
Financial Review	6 Pages
Phase II Project/Implementation Updates	8 Pages



FLHSMV
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES



MoMo Phase II Operations & Maintenance Financial Update

Phase II Operation and Maintenance Fiscal Year 2025-2026 Budget vs Actual Spending

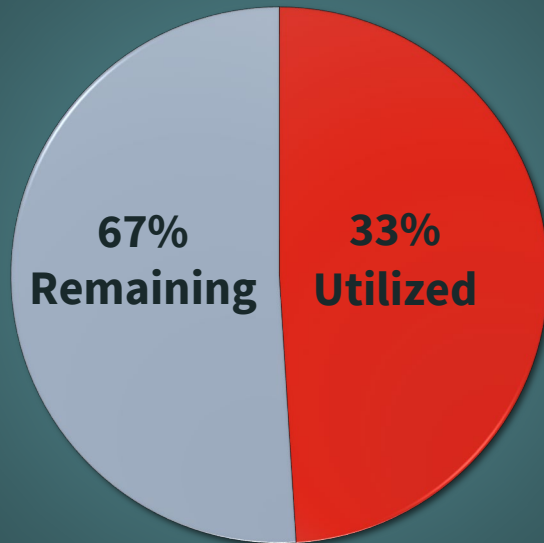
MONTHLY		BUDGET	ACTUAL SPEND	VARIANCE
September 2025 Expenditures		\$202,867	\$202,867	0%
FISCAL YEAR 2025/2026	TOTAL BUDGET	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$1,878,624	\$253,075	\$253,075	0%
Remaining Funds	\$1,046,611			

Utilized vs Remaining Budget

as of

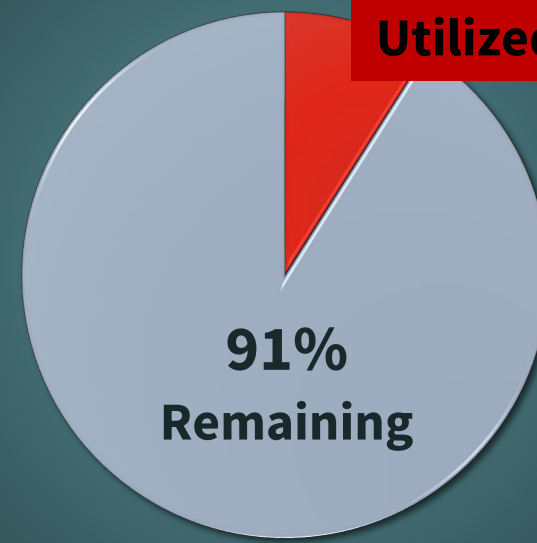
September 30, 2025

Contracted Services



■ Utilized ■ Remaining

Expense



■ Utilized ■ Remaining

Office of Motorist Modernization Procurement Status Report Fiscal Year 2025-2026

NUMBER	PRODUCT	ESTIMATED SPEND	TERM	POSTED	STATUS
RFQ-001-26	Online Identity Verification Solution	\$7.5 M Initial Term (\$2.5 M per year)	3yr/3yr	6/19/2025	Vendor Selected Creating PO

Phase II LBR Requests

Phase II Operations and Maintenance (Continuity)				
Fiscal Year	Total Request	Contractual Services	Expenses	Other
2025-2026	\$1,878,624	\$716,916	\$561,708	\$600,000
Phase II O&M TOTAL	\$1,878,624	\$716,916	\$561,708	\$600,000

Phase II Development					
Fiscal Year	Total Request	Contractual Services	IV&V Services	Expenses	OCO
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$904,700	\$30,000
2022-2023	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
2023-2024	\$9,993,740	\$8,883,765	\$299,975	\$810,000	\$0
2024-2025	\$13,199,608	\$11,860,648	\$299,975	\$1,038,985	\$0
Phase II Development Total	\$76,472,148	\$63,734,673	\$3,073,340	\$9,549,435	\$114,700

Phase II Operations and Maintenance (Continuity) Fiscal Year 2025-2026 Spend Plan Summary

❖ Contractual Services

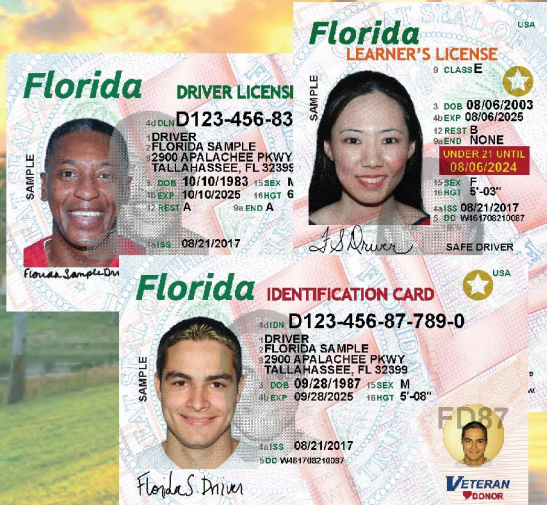
• Enterprise Content Management (Naviant– HSMV-0293-20)	\$114,416
• IFTA/IRP/Audit (i3 Verticals/Celtic Cross Holdings – HSMV-0286-20)	\$602,500
	<u>\$716,916</u>

❖ Expense	\$561,708
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❖ Other

• Support Services (Accenture HSMV-0333-23)	\$600,000
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❖ Total Budget	\$1,878,624
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FLHSMV
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES



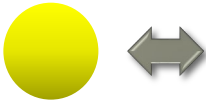
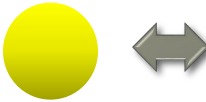
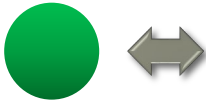
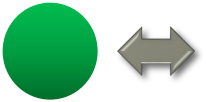
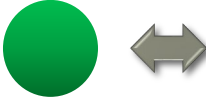
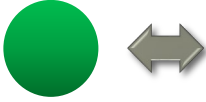
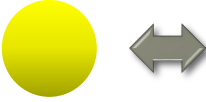
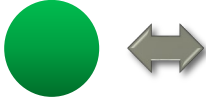
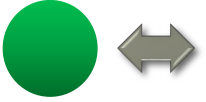
Motorist Modernization Phase II Advisory Board

OCTOBER 14, 2025

ORION Releases

- **Release 1 – Motor Vehicle Issuance Inquiry – *Oct 2023 - Completed***
 - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
- **Release 2 - ORION Pilot – *Apr 2024 – Completed***
 - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
- **Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – *June 2024 - Completed***
 - Celtic IFTA/IRP COTS Product and associated ORION updates
- **Release 4 - ORION Statewide – *Apr 2025 – Mar 2026 – In Progress***
 - All core MVI and Global functionality
- **Release 5 – Motor Vehicle MyDMV Portal – *Fall 2025***
 - Motor vehicle functionality additions to MyDMV Portal
- **Release 6 - Batch, Back-Office – *Apr 2026 - Deferred***
 - Remaining ORION back-office functionality and Phase II batch functionality

Overall Status

Team	Updates	Development	Testing	UAT	Training	User Guides
MV Globals	Total: 58 functional areas Build Complete: 54 Build In Progress: 4 Build Late: 4					
Portal/Fleet	Total: 38 functional areas Build Complete: 38 Build In Progress: 0 Build Late: 0					

Risks & Issues Impacting Teams & Remediation

- *Staffing Vacancies (6 Developer Vacancies, 6 SEU Vacancies) – SEU in the process of filling all their open positions, OMM in the process of filling vacant developer positions*

Release 4 – ORION Statewide Roll-out – Critical Items

- **3rd Party Cashier Testing Complete and MOU Updated**
 - Testing with vendors who are part of statewide
 - All MOUs finalized, last vendor testing
- **Finalize Statewide Rollout Schedule**
 - Non-Convenience Renewal offices schedule finalized
 - Working on Convenience Renewal offices schedule

Release 5 – Portal/Fleet – Critical Items

- **Training**

- **Focusing on creating a comprehensive online training resource for CSC and TC**

- **MV Renewal API – included in Release 5 – Portal Release (Fall 2025)**

- **Monthly meeting held 26 Sep, next meeting is 24 Oct**
- **Development/Testing: Focusing on bugs from vendor testing**
- **Vendor Testing Status: 8 vendors currently testing the new service**

- **Bulk API – included in Release 5 – Portal Release (Fall 2025)**

- **Monthly meeting held 26 Sep, next meeting is 24 Oct**
- **Development/Testing: Completing internal testing**
- **Vendor Testing Status: 2 vendors currently testing the new service**

Release 4 – ORION Statewide Roll-out Status

	# of Agencies
Offices Completed September 2025	89
Offices Planned for October 2025	32

	Pilot	Initial	Remaining	CR Dependent	GHQ	Other	Total
Offices Completed	4	33	106	0	5	0	148
Offices Remaining	0	0	115	204	35	10	264
Total Offices	4	33	121	204	40	10	412

As Of: 10/10/2025

Florida Smart Wallet – GoValidate Status

- **Development Status**
 - **Registration Updates – *Completed***
 - **Online Authentication – *Completed***
 - **Unenroll Florida Smart Wallet – *Completed***
 - **Insurance Updates – *Completed***
 - **Extended Review – *Design In Progress***
- **Phase I User Acceptance Testing – *In Progress***

ORION Phase II – Organizational Change Management (OCM)

In support of Phase II, the OCM team will:

- Hold **Change Champion Network Connects** with 185 Change Champions
 - Last CCNC held: 09/17
 - Release Notes overview, LDO update, Q&A
 - Next: 10/29
- Assist with statewide **Go-Live preparations**
 - Go-Live checklist, readiness calls, and office installs
- Facilitate **Knowledge Transfer** (KT) meetings and activities
 - 09/04: Couchbase KT for Portal Phase II developers
 - 09/16: ECM/OnBase KT
- **Florida Smart Wallet/ID**
 - Vendor has begun the DTS (Digital Trust Service) application process
 - Florida Digital Service and Agency for Health Care Administration Demo: 09/17
 - Next in-person meeting: 11/05